



## UDIA Victoria **MEMBER ALERT**

### **COVID-19 and evolving member services**

Message from the CEO, Danni Hunter

Dear UDIA Victoria members,

We know our members and stakeholders are dealing with heightened levels of uncertainty and anxiety as the world comes to terms with the impacts of the COVID-19 virus and how best to respond.

Like you, we have spent recent days working through the implications for UDIA Victoria's team and how we best continue to deliver member services. UDIA Victoria's Board of Directors met last night and the Executive Committee will continue to meet weekly, enabling our organisation to make agile decisions that are in the best interests of UDIA Victoria's members, our business and our team.

#### **Important changes for how UDIA Victoria will operate in response to COVID-19, and what it means for our members, stakeholders and our**

**UDIA Victoria's upcoming events will immediately move to a virtual format.** We have taken this decision with confidence that we can deliver exceptional virtual events to all attendees, leveraging technology to continue connecting, engaging and educating our members in a brave new world. We will review this approach as the situation changes and look forward to welcoming you back in person later in the year.

**Our advocacy will ramp up on your behalf.** As your industry body, UDIA Victoria is working hard to ensure we're ready and able to support your business in these uncertain times. We're communicating regularly with the Victorian Government to help them understand the economic and labour force impact of COVID-19 on our sector, and urging them to consider critical stimulus measures that will support the urban development industry and the Victorian economy.



**Committees and small meetings will proceed,** though not in-person and alternate video call arrangements will be made using Microsoft Teams. Your UDIA Victoria team member will be in touch to tell you how this will work.

**We are immediately implementing split team, remote working arrangements.** Following the lead of some of our largest member organisations, our team will be alternating time working in the office and from home to keep our team safe and well. All team members will be contactable during normal business hours via phone or email, unless they are away on leave or unwell. We will make further changes to the way we work as is required and we are well equipped to work entirely remotely if necessary while continuing to deliver excellence in member services.

**Professional Development courses will be postponed until the second half of 2020.** We will be in touch with those who have existing bookings as we confirm the new details.

**Finally, we are going fully digital!** At UDIA Victoria we have been working on some exciting new digital and content platforms over the past couple of months. We are fast tracking this work and will be launching new and exciting digital initiatives as soon as possible to keep you informed, connected and entertained during these interesting times.

Thank you for your ongoing support and engagement during this challenging time. We will provide regular updates on UDIA Victoria's response to COVID-19 and how it affects you, via email and social media.

In the meantime, please look after yourselves, your colleagues, your families and your community.

Should you have any questions, please contact [admin@udiavic.com.au](mailto:admin@udiavic.com.au).

Best regards,

Danni Hunter  
Chief Executive Officer

